

**Backup System maintenance/upgrade Disaster Recovery**

**Date of Signing of Agreement:** 7/2/2024

**Project timeline:** 17/8/2022 – 16/8/2028

**Project budget:** €540.400,00

**Description of the project:**

The provision of maintenance services for the computerized equipment and software of the Backup System is considered necessary to ensure the uninterrupted operation of the Central Police System and the National Schengen and Sirene System as well as the complete recovery of their data in the event of their destruction.

In the event of failure or interruption of the operation of the Central Police System, through the Backup System rerouting procedures of the end users of the Central Police System to the Backup system are achieved, with the result that the provision of information and the operational operation of the Police are not affected.

It is expected that the actions of the project aim to achieve its objectives, which are consistent with the terms of the TEA, and it is ensured that the project will be fully compatible with the provisions of the Charter of Fundamental Rights of the European Union. In addition, the project adheres / complies with the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD) in accordance with Council Decision 2010/48/EC, while the Council of Ministers, with its decision number 66.496, dated 5/12/2007, approved the establishment of the Commission for Equality of Men and Women in the Police. Finally, the project will provide all people with equal and fair access to the actions that will be implemented. This means that individuals or groups of individuals in similar situations should not be treated less favorably simply because of a particular characteristic, such as sex, race or ethnic origin, religion or belief, disability, age or sexual orientation.

***Expected benefits and possible consequences***

The supply of maintenance services for the computerized equipment and software of the Backup System (Disaster Recovery), will contribute to ensuring the seamless storage and recovery of the data kept in the Central Police System and in the National Schengen and Sirene System, in the event of their destruction, in the uninterrupted system operation, and efficient database searches.

Specifically, through the procurement of maintenance services it will be ensured:

- The maintenance of high response times (response time) of the system
- The immediate resolution of any incidents that may occur in the system software
- The execution of improvements in the functionality of the system that arise based on the ongoing needs of the Police,
- The continuous monitoring, optimization (optimization) and modification of the system software, so that it successfully copes with the increase in the volume of data and changes that occur in the way the system operates.

- Optimizing system performance through proactive and repressive support.

### ***Beneficiary population from the implementation of the project***

The beneficiary population from the implementation of the project will be the Cyprus Police, which as a Law Enforcement Agency is responsible for the observance of the Laws and Regulations, as well as for the control of the Entry/Exit Points of the Republic of Cyprus.

Therefore, through the backup system, the operational continuity and operation of the Central System of the Police and the National Schengen and SIRENE System (N-SIS) will be provided, for the enforcement of the Law, and the handling of the complex and multifaceted work of the Police.

### ***Benefits of the outcome***

Protection of Police Information systems from the unpleasant consequences of a disaster.

Provision of uninterrupted operation of the Central Police System and the National Schengen and SIRENE System(N-SIS), with an ultimate focus on security by carrying out police checks to fight crime with the help of police cooperation.

**The project is implemented within the framework of the Internal Security Fund (SDF) with funding from the European Union.**



Κυπριακή Δημοκρατία



Με τη συγχρηματοδότηση  
της Ευρωπαϊκής Ένωσης

