ISF/SO1/2024/5

«SIENA System Interface with the CMS System»

Date of Signing of Agreement: 15/04/2025

Project timeline: 05/12/2024 - 31/12/2028

Project budget: € 696,136.03

Description of the project:

The project involves the full integration of the SIENA system of EUROPOL with the Case Management System (CMS). In this way, incoming communications via SIENA will be recorded directly into the CMS, and outgoing communications made through SIENA can be sent directly from the CMS. The goals of the integration are:

Facilitating information exchange between law enforcement authorities of the member states. Ensuring software maintenance, which will occur whenever necessary and will include tasks to fully restore any defects or issues that arise.

Under the Special Objective SO1, the Cyprus Police will implement Directive (EU) 2023/977 of the European Parliament, dated May 10, 2023, regarding the exchange of information between law enforcement authorities of the member states. The Directive mandates that the interoperability of the Case Management System (CMS) with SIENA be ensured, allowing for the recording of incoming communications through SIENA directly into the CMS, while outgoing communications through SIENA can be sent directly from the system.

The integration of the two systems will be achieved through specialized programming interfaces (APIs), with bidirectional data exchange between them. To accomplish this, an upgrade/alteration of the CMS and the creation of web services will be required to facilitate their integration for data exchange. The project is expected to meet its objectives, aligning with the terms of the European Union's Fundamental Rights Charter. It is also in compliance with the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD) in accordance with Council Decision 2010/48/EC, and the Cabinet's approval of Decision 66.496, dated December 5, 2007, to establish a Gender Equality Committee in the Police. Additionally, the project will provide equal and fair access to all individuals for the actions to be implemented. This means that individuals or groups in similar situations should not be treated less favorably due to particular characteristics such as gender, race, ethnic origin, religion or beliefs, disability, age, or sexual orientation.

Expected Benefits

By implementing this project, it is expected that discrepancies will be eliminated, and clear and harmonized rules will be established to facilitate and ensure the efficient and rapid exchange of information between the competent law enforcement authorities and member states. Furthermore, the exchange of information will aim to prevent, ascertain, or investigate criminal acts and ensure the necessary rule of law security.

The project is implemented within the framework of the Internal Security Fund (SDF) with the co-financing of the European Union.





